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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I used to have a lousy DSL service connection and even worse customer service with AT&T for my internet needs. Thankfully with open competition and access I and most people on my entire block in San Francisco were able to switch to fiber optic internet service with Sonic a local Broadband Provider in my state of CA. My neighbors can't switch fast enough when they learn the benefits of local providers like SONIC.

Not only is the speed and service 10 times better than what I had before....the problems are ZERO and the customer service is excellent and I have a promise not to "throttle" my connection and to keep an open and free internet for all. I have had my service for over a year and NEVER needed to reboot my server AT ALL. It just works and works great. In addition I have phone service for free as part of my service.

With ATT I had nothing but trouble and had to reboot the server twice a day and sometimes more and would lose service if I turned the wrong light switch on. Customer service was lousy and now that ATT bought Direct TV...that service is getting lousy as well. I will probably switch satellite service soon to a more customer orientated provider soon. My phone service was lousy and expensive and now it's free.

Why would you be doing anything or listening to the likes of ATT or COMCAST in keeping the marketplace closed for competition to protect the incompetent who's answer to everything is just charge more?

Why would you make decisions like that to screw the consumers?

Why would you help bloated unresponsive businesses stay in business? That's not the Free Market.....that's MONOPOLIZATION.

Do your job and serve all citizen rights to a free and cost effective internet.

Jason Summers